



## Product Retirement Notification

End of Life Announcement	Last Time Buy Date
9/17/09	9/17/09

EOL Product	Replacement Product (available now)
PC56-2K-IDE	PC56-XP-IDE

EOL Reason
Windows 2000 not available or supported by Microsoft.

Customer Service	
Request	Response
Customer order received	Reply to order with notice attachment.
Replacements	Products under warranty will be honored.
Support	This product has been superseded by the PC56-XP-IDE. This product is in a 4 year <u>support only</u> stage. This means the product will be repaired or replaced based solely on the product parts availability or part obsolesce. After the four year period the product will be officially retired and unavailable for sale or support.