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October 31st, 2026

ProSoft Technology appreciates your investment in our products and as a valued customer, part of our commitment to you is to inform you of changes to the status of mature products.

As our products age, ProSoft Technology works to maintain them as long as possible and provide you with enough advance notification to allow you to make business decisions regarding your migration strategy.

As part of our lifecycle support, all our products follow the same 4 life-cycle phases - Active, Active Mature, Limited Availability, and Discontinued. Throughout this progression, we try to provide you with options to help you manage the issues that arise with aging products.

PRODUCT LIFECYCLE STAGES:

ACTIVE	Current, in-stock product. Fully supported.
ACTIVE MATURE	Current, in stock product. Fully supported. A newer product or family exists. (Optional Stage)
LIMITED AVAILABILITY	Low inventory, Fully Supported. Product will migrate to DISCONTINUED soon.
DISCONTINUED	Not available. Warranty replacements and repair services may be available

The following RLX2 and ELXM product line -E variants for the EMEA region are hereby transitioned into their **LIMITED AVAILABILITY** stages due to the EU Cyber Resilience Act (CRA) regulation taking effect in December 2027.

Model	Region	Stage	Comment
RLX2-IHNF-E	EMEA	Limited availability	We will continue serving AMER region with RLX2/ELXM -A variants. Please also consider RLX2/ELXM -A variants for the Middle East, Africa and APAC regions subject to local regulations.
RLX2-IHNF-W-E	EMEA	Limited availability	
ELXM-SW6-E	EMEA	Limited availability	

Milestones	Date
Discontinuation Announcement Date	October 31st, 2026
Last Order Date	August 31st, 2027
Last Shipment Date	November 30th, 2027
Last Service Date	November 30th, 2032

We understand how critical it is for you to understand this life-cycle to leverage your investment. As our products age, we communicate lifecycle changes as early as possible and provide possible options to help extend the life of your system as long as possible.

We appreciate the commitment you have made to ProSoft Technology's products, and we hope that this letter communicates our commitment to supporting all of our customers. We welcome the opportunity to work with you in solving all current and future communication needs.

Regards,

Irio He
VP, PRODUCTS DOM-WIRELESS

Bob Deng
SR. MANAGER, PRODUCTS DOM-IND. WIFI